| Unit | Compliance | Category | | | Description | Milestone |
		ITEC Priority	MAU Priority	Internal OIT Priority		
US		X	X		Email transition of personal accounts at UAF and SW to Google Apps. for Higher Education	
ITBO					Discontinue legacy email services	6/30/2010
US					Migrate email customers to Google Apps. at UAF & SW by December 31, 2009	12/31/2009
AS					Review processes currently in place for applications utilizing auto-generated email communications	3/31/2010
AS					Explore & pilot email encryption services (Postini)	12/31/2009
US					Bring to conclusion UA Google contract issues	12/31/2009
US			X		UAF and SW Google calendaring transition	
US					Transition all UAF & SW staff from Meeting Maker to Google Calendar (approved by UAF Cabinet & SEG 14 Sept. 2009)	11/1/2009
US					Populate Google Calendar with resources for easy conversion from Meeting Maker to Google	11/1/2009
US					Discontinue legacy calendar application	3/31/2010
AS	X	X	X	X	Major production upgrades to Banner, MyUA, Databrowser, and Service Center	
AS					Banner 8	3/31/2010
AS					Luminis 4	3/31/2010
ITS					Reports (RPTP) database (Toad for Data Analysts)	3/31/2010
US					HP Service Center 7 (Call Center)	1/31/2010
TOS	X	X	X	X	Major IT automation projects	
					Pending review/approval: Travel Automation	
					Pending review/approval: Electronic Timesheets	
					Pending review/approval: electronic Research Administration (eRA)	
					Pending review/approval: Grant Effort Reporting	
					Various other student, human resources, and finance automations	
ITS	X	X	X	X	Upgrade systemwide and community campus Wide Area Network (WAN)	
TOS					Complete UA network strategic plan	10/30/2009
ITS					Renew WAN telecommunications contract (expires 3/31/2010) and upgrade Bandwidth (use Network Plan to create RFP, etc.)	12/31/2009
ITS					Upgrade telephone switch in prepration for Voice over IP transition for Fairbanks campus	8/1/2010
ITS					Complete VoIP infrastructure plan and explore funding models	4/1/2010
ITS					UAF network upgrades to improve reliability	
ITS					Upgrade system network addressing to IP version 6	12/31/2009
	X	X	X	X	Improve IT security and maintain compliance	
TOS					Reallocate OIT resources to recruit new Security Oversight TOS position	1/31/2010
ITS					Complete at least 90% of the 2007 security remediation tasks at each MAU	6/30/2010
TOS					Validate security review task completion	11/1/2009
ITS					Review NWACC security scanning service (for outsource opportunity)	12/1/2009
ITS					Implement AS40.21.110 - notification of breech of personally identifiable information	9/1/2009
US					Assist in the development of UA employee orientation training for appropriate use of online resources/security standards	4/30/2010
TOS					Coordinate implementation of Red Flag identity theft prevention rules	11/1/2009
US					Communicate Higher Ed Opportunity Act (HEOA) new rules take affect 2010	12/31/2009
ITS		X	X	X	Disaster preparedness	
ITS					Implement disaster recovery project and implement off-site backup datacenter facility	8/1/2010
TOS					H1N1 Preparedness - communicate prevention options, discuss backups/staff cross-training, etc.	12/31/2009
AS		X	X	X	Improve and simplify systemwide access to online resources: Digital Identity Management/Single Sign On	
AS					Adopt UA Username at UAF/SW for all applications: Radius (VPN), Pinnacle (telephone web billing), Blackboard, Document Imaging, etc.	2/1/2010
AS					Transition to the UA unified Active Directory domain (to allow for online access with similar login/passwords across MAUs)	5/31/2010
AS					Implement single sign on capabilities in MyUA for improved integrations	3/31/2010
US		X	X	X	Develop department service catalogs and standardize service agreements	
US/TOS					All OIT department adoption of HP Service Center Incident Management	3/31/2010
US					Complete online OIT service catalog	11/30/2009
TOS					Work with PMT and other MAUs to develop systemwide IT service catalog	5/30/2010
TOS					Assist other statewide departments to develop service catalog entries	5/30/2010

| Unit | Compliance | Category | | | Description | Milestone |
		ITEC Priority	MAU Priority	Internal OIT Priority		
TOS		X	X	X	Manage projects end to end	
TOS					Establish OIT project intake process and adoption of uniform project tracking software	12/31/2009
TOS					Provide regular communication with systemwide Portfolio Management Team (PMT)	10/31/2009
TOS		X	X	X	Improve effectiveness of IT governance structure	
TOS					Facilitate PMT's adoption of systemwide portfolios	1/15/2010
TOS					Organizational analysis and implementation of Dexter's IT Automation Review	5/30/2010
US			X	X	Enhance faculty training/staff development	
AS				X	Deployment of Google search appliance	2/28/2010
ITS	X	X	X	X	Complete datacenter upgrades	
ITS					Resolve tape library/data storage issues	3/31/2010
ITS					Develop 'Go Green' recommendations for redundant power and cooling	3/31/2010
CITO			X	X	OIT staff development (training, career development, performance reviews)	
ITBO			X	X	Explore cost containment options and new revenue sources	

OIT Units

AS	Applications Services
ITBO	Business Office
ITS	Infrastructure Technology Services
TOS	Technology Oversight Services
US	User Services